



# 2024 Annual Report



Port Moody  
**Public  
Library**

## Message from the Board Chair



What an exciting year 2024 was for Port Moody Public Library! Our Board officially approved a new strategic plan guiding our initiatives through 2028, ensuring we continue to serve our community effectively. We're thrilled to report that 2024 was our second highest year in the library's history for both physical

and electronic circulation, a testament to our patrons' vibrant engagement. Insights from two public surveys were crucial in shaping our plans for the years ahead.

Beyond the numbers, our programs continue to attract large crowds, underscoring our commitment as a welcoming hub. We remain dedicated to listening to patrons and supporting staff. Our new strategic directions will further strengthen community bonds and celebrate Port Moody's diverse community.

We extend our sincere thanks for the continued support from the City of Port Moody's staff, Mayor and Council. We're also incredibly grateful for enhanced financial support from the Province of British Columbia through the Ministry of Municipal Affairs. ~ Daphne Herbets, Chair

## 2024 Library Board



Left to Right: Stephanie Lam, Kasturi Ghosh, Callan Morrison (Council Representative), Jacquie Boyer, Daphne Herbets (Chair), Debbie Shaw, Jennifer Kasuya, Brenda Seraphim (Vice-Chair); Bill Lawrie

# 2024–2028 Strategic Plan

## Strategic Direction 1:

### **Enhance Library Spaces**

Goal: Advance library spaces to better serve our growing and diverse community.

## Strategic Direction 2:

### **Promote Community Bonds**

Goal: Foster connections among citizens to create a more cohesive society.

## Strategic Direction 3:

### **Embrace Diversity**

Goal: Recognize, respect, and celebrate the differences in people's backgrounds, cultures and perspectives.

## Strategic Direction 4:

### **Boost Digital Accessibility**

Goal: Accelerate our digital readiness efforts to ensure equitable access for all.

## Strategic Direction 5:

### **Empower Library Staff**

Goal: Support career development opportunities for library staff, emphasizing diversity and inclusion.



## 2024 Highlights

- Hosted 1,089 programs with a total attendance of 28,052 including both in-person and virtual participation, a 35% increase in attendance over 2023;
- Welcomed 7,276 Newcomer/ESL patrons to 230 programs, a 51% increase over 2023;
- Engaged with 1,390 children, 127 teens and 170 adults who participated in the Summer Reading Club;
- Extended Sunday hours to now open at noon.
- Launched a Kobo e-reader lending collection;
- Celebrated the library's 80th anniversary with approximately 300 people attending the public event;
- Increased the number of adult afternoon programs targeting seniors and new immigrants;
- Arranged a gala to celebrate the 5th anniversary of the launch of the White Pines local author collection with 42 authors attending;
- Launched a Reading for Mental Health program aimed at children and their caregivers;
- Introduced a monthly Scrabble Club for adults and seniors.

## People

Welcomed 314,369 visitors to the library, an almost 15% increase from 2023

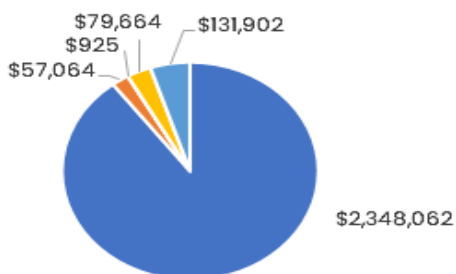
## Membership

Registered new library accounts for 1672 Port Moody residents and 1619 non-residents

## Circulation

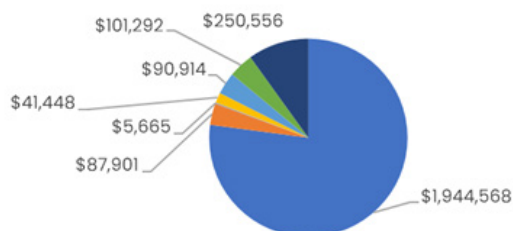
Loaned 522,335 physical items and 136,426 electronic items

### Revenue



- City of Port Moody
- InterLINK net lending
- Donations
- Fines and Miscellaneous
- Provincial Government

### Expenditure



- Salaries & Benefits
- Equipment & Supplies
- InterLINK Membership
- Books and Collections
- Other
- Operating Projects
- Capital Amortization

**We would like to sincerely thank and acknowledge the individuals and organizations who generously donated to the library in 2024.**

Canadian Federation of  
University Women – Coquitlam

LawMatters, Courthouse  
Libraries, BC

Port Moody Foundation

Blue Mountain Quilters' Guild

Brandon Oakley

“  
A wonderful place to take  
kids, especially on a rainy  
day or when the school is  
off.”

“  
I've used many libraries  
over the decades and you  
are the best by far.”

“  
I love the library so much  
and am appreciative of  
everything the staff  
does.”