

Port Moody
**Public
Library**



2022 Annual Report



Message from the Board Chair



Our library aspires to be the hub of the community. Our success has been due to the commitment of exceptional staff, an engaged library board, and a strong relationship with the City of Port Moody.

2022 saw the return to near pre-pandemic levels of circulation activity, as well as a month-by-month improvement in people count. Our library had shown itself to be an indispensable part of our community by creating a safe space for casual reading, research, and work. Families were back searching for that perfect bedtime story; patrons of all ages were browsing the aisles, pausing to admire library displays, and checking out the local newspapers... activities that seemed like pre-COVID luxuries were back!

Both in-person and virtual programming continued to evolve in 2022. We are grateful to staff who innovated and experimented in an effort to engage patrons from all walks of life. Staff were once again out in the community participating in City sponsored events and other outreach opportunities like the Fall Ioco Days Festival, the Holiday Train Event (Share Family Services fundraiser), and the Noons Creek Fingerling Festival.

None of this would have been possible without the support of City Council. We are grateful for the resources that make library services thrive in our growing community. Similarly, we are thankful to the Province of BC for maintaining its annual operating grant and providing the one-time COVID Relief and Recovery Grant. We continue to be grateful to the Port Moody Foundation for its continued support as it manages monies held in trust enabling the library to respond to the unique needs of our community.

Daphne Herberts, Library Board Chair

2022 Accomplishments

Revitalize how the library does business to prepare for a future of growth and change

- improved emergency preparedness for the library through the creation of a Business Continuity Plan.
- Improved accessibility by conducting an Accessibility Audit and responding to a number of deficiencies.
- Updated subject headings to make titles created by diverse authors more accessible.
- Revised and updated the *Fees and Charges* policy.
- Created a webpage to explain and advocate for the library board's vision for a new library facility.

Provide robust and relevant programming that addresses 21st Century Literacy Needs

- Hosted 881 programs with an attendance of 21,069 people including both in-person and virtual participation.
- Participants in the Summer Reading Club included 1,338 children, 175 teens, and 152 adults.
- Expanded support for library programming through the purchase of equipment, supplies, and increased honorariums for speakers.
- Hosted an indigenous storyteller.



2022 Accomplishments

Library projects wrapped up

In 2022, the library wrapped up a number of projects. These included:

- improved emergency preparedness for the library through the creation of a Business Continuity Plan.
- Improved accessibility by conducting an Accessibility Audit and responding to a number of deficiencies.
- Updated subject headings to make titles created by diverse authors more accessible.
- Revised and updated the *Fees and Charges* policy.
- Created a webpage to explain and advocate for the library board's vision for a new library facility.



Port Moody Public Library Board 2022



Jacquie Boyer; Kasturi Ghosh; Jennifer Smith; Daphne Herberts (*Chair*); Chris Dunnett (*Vice-Chair*); Bill Lawrie; Pat Merrett; Meghan Lahti (*Council Representative*)
Missing from photo: Valerie Simons

Statement of Operations For the year ended December 31, 2022

Revenues

City of Port Moody	\$2,100,529
InterLINK net lending	42,293
Donations	1,840
Fines and miscellaneous	68,119
Provincial government	156,572
TOTAL	\$2,369,353

Expenditures

Salaries & benefits	\$1,709,819
Equipment and supplies	68,999
InterLINK membership	4,537
Books & library collections	95,044
Other	73,779
Operating Projects	48,121
Capital amortization	226,675
TOTAL	\$2,226,974

Net Surplus (deficit)	\$142,379
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2022 Quick Facts

- ✓ 208,262 visits to the library for an average of 59 people per open hour.
- ✓ 484,181 items borrowed for an average of 137 items per open hour.
- ✓ Offered 881 programs with a total attendance of more than 21,069 people.
- ✓ Answered 13,424 reference questions from our customers.

Thank You

We would like to sincerely thank and acknowledge the individuals and organizations who generously donated to the library in 2022:

Canadian Federation of University Women – Coquitlam

• LawMatters, Courthouse Libraries BC • Port Moody Foundation •
Natasha Vanderwal • A.J. Devlin

Customer Comments

"Holiday book bundles: I can't tell you how impressed I am that the library is doing book bundles again this Christmas. It's a wonderful idea! Talk about creating memories not garbage. Time spent reading together is time well spent."

"This is my favourite place to be in Port Moody. Everyone is friendly and helpful. Amazing librarians. My daughters love visiting the library."

"I love my visits to PMPL... even just browsing through the shelves of great selections brings much joy. Also appreciate the efficient service from the pleasant staff members. How lucky am I?! Thank you so much."

"I love that the new ins are displayed right when you walk in. Makes it easy to quickly browse through. Picked up my first "Blind Date with a Book" which I think is such a fun concept, I absolutely love the idea and ended up thoroughly enjoying a book I personally would never have thought to pick up otherwise!"

"Great library. Beautifully designed. The staff are super friendly with the kids. Always helpful. Great collection of books. One of the more beautiful libraries in the Lower Mainland. There is the community center here too and a good coffee shop for all your refreshment needs."

White Pines Gala: "Really enjoyed the variety of topics and genres the contributing authors are writing about. So happy that Port Moody Public Library not only provides the White Pine Collection as a way for us to share these passion projects with others, but also holds a gala to celebrate these talented folks! Thank you!"

Ukulele kits: "Isn't this awesome?! If you've ever wanted to learn how to play Ukulele, this is your chance. Best of all, it won't cost you a thing"

"Lovely place with kind staff."